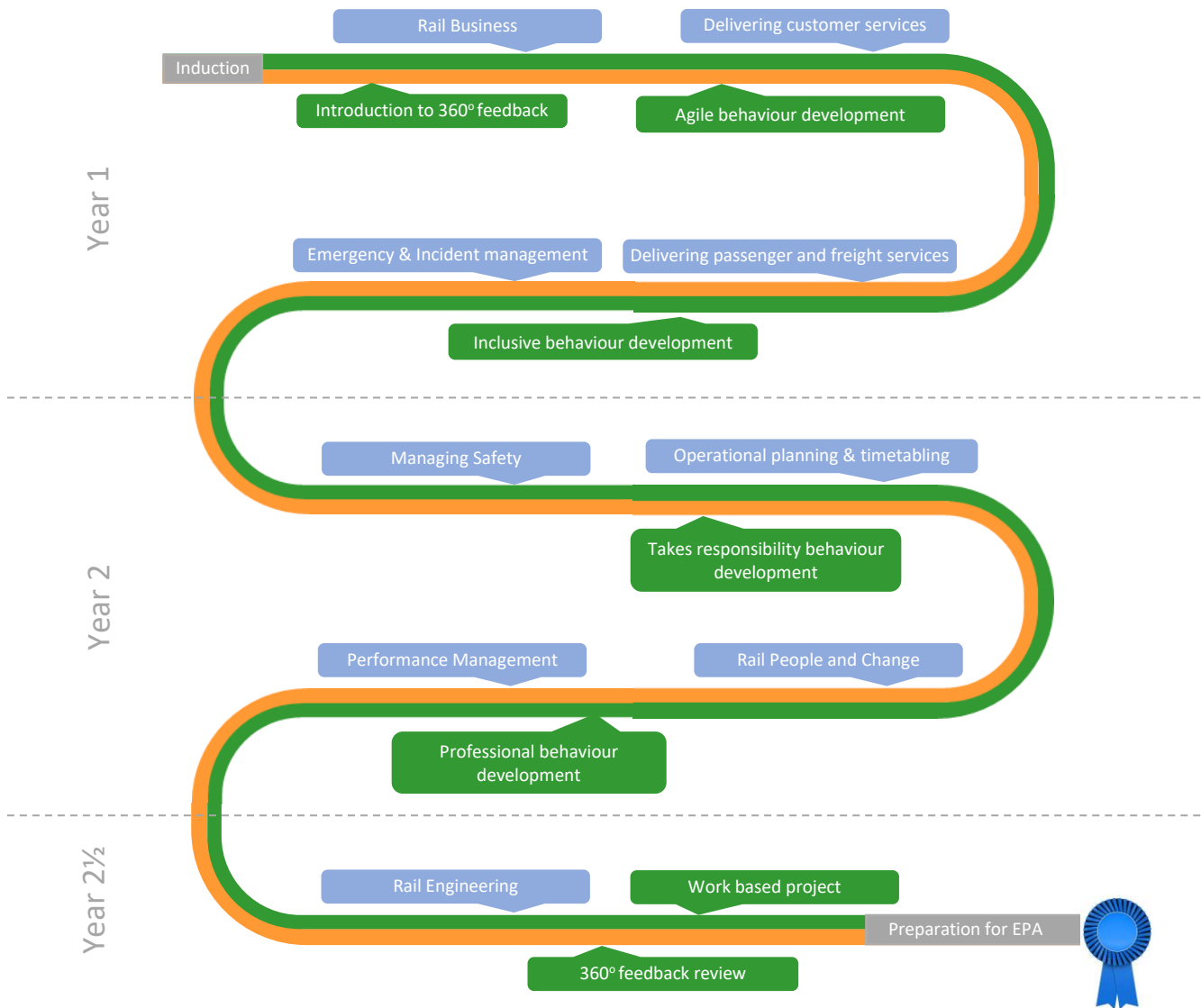


Level 5 Operations/ Departmental Manager apprenticeship



Key

- Operations/ Departmental Manager Standard
- Coaching Reviews every 6 weeks
- Rail contextualised workshops

Apprenticeship Standard teaching workshops

- Management of Self
- Operational Management
- Communication
- Leading People
- Project Management
- Decision Making
- Managing People
- Finance
- Self Awareness
- Building Relationships
- Managing Stakeholder relationships

Achievements

- Level 5 Operations / Departmental Manager apprenticeship certificate from the Institute for Apprenticeships and Technical Education
- Level 5 Award in Management and Leadership from CMI
- 11 face-to-face teaching days for apprenticeship Standard content
- 9 Rail contextualised workshops from rail industry experts from the IRO
- Access to CMI online learning materials
- Access to webinars for further learning
- OneFile for Portfolio development and Learning Management